

QA Analyst

About ROK Software

ROK Software provides valuable software solutions and project acceleration to solve our customer's needs and accelerate their development roadmap. We provide services in two broad categories: enterprise software and software in a hardware environment.

We think and act "bigger picture". We understand our customer's needs starting with their business needs and landscape, product roadmap and technical landscape, so we can do our part towards helping them achieve business success and deliver maximum value.

ROK encourages initiative and provides a supportive, collaborative environment where we are often exposed to new business domains and technical landscape. We support flex time, flex location and work-life balance.

If these things resonate with you, please get in touch! We want to hear from you.

Job Description

- Understand the business domain and how customers are using the products in order to guide priorities and influence design decisions
- Work closely with software teams throughout the development process to create test scenarios for product features
- Own the test automation frameworks, implement the best solution at the right time, and integrate with CI/CD tools to streamline the process
- Testing of ongoing development and enhancements to speed, functionality, and security of software applications
- Responsible for testing RESTful APIs and the web-based and mobile applications that use them, and tracking any issues found
- Analyze incoming issues to identify patterns in reports and track down reproducible bugs
- Create test cases and maintain regression test plans
- Design and develop automation architecture scripts to interface with additional scripts for startup, cleanup, logging, reporting, and reducing maintenance
- Responsible for progress reporting and ensuring that problems and issues are raised for prompt corrective action
- Conduct performance testing to ensure minimal impact to the user experience at various levels of simultaneous users
- Conduct smoke testing post release to identify any remaining issues impacting user experience
- Develop, document, and maintain functional test cases and other test artifacts like the test data, data validation, and automated scripts

Qualifications

- Bachelor's Degree in Computer Science, Engineering, Business Administration, or equivalent experience
- 4 years of QA experience including writing and executing test plans
- Team leadership ability is desirable
- Experience in writing clear, concise, and comprehensive defect reports and managing them in an issue tracking system like JIRA
- Work in cross-functional Agile Scrum teams
- Hands on experience with Automation frameworks/tools
- Hands on experience with databases (Oracle, PostgreSQL, MySQL) and SQL queries
- Strong knowledge of SDLC, testing strategies, tools, and QA methodologies
- Detailed-oriented, thorough, with excellent organizational and analytical skills
- Experience with JavaScript, React, Backbone.js, Ruby is a plus